

Second Xiangya Hospital
TeamSTEPPS Fundamental Course
Programme Evaluation - Collate

Date : 23 October 2016, Sunday

Submitted: 17

Participant	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	Score
1 Programme Content																		
i. Objective of programme met	5	5	5	5	4	4	5	5	5	4	5	5	5	5	4	5	5	4.8
ii. Coverage of subject	5	5	4	5	4	4	5	5	5	4	5	5	5	5	4	5	4	4.6
iii. Duration of programme	5	5	4	5	4	4	5	5	5	4	5	5	4	5	4	5	4	4.6
2 Instructional Aids																		
i. Usefulness of program materials	5	5	5	5	4	4	5	5	4	4	5	5	4	5	5	5	5	4.7
ii. Effectiveness of class exercise	5	5	5	5	4	4	5	5	5	4	5	5	5	5	5	5	5	4.8
iii. Appropriate use of training aids	5	5	5	5	4	4	5	5	5	4	5	5	4	5	5	5	5	4.8
iv. Training facilities (room, set up)	5	5	4	5	4	4	5	5	5	4	5	5	5	5	4	5	5	4.7
3 Transfer of Learning (self-rated)																		
i. Level of knowledge/skill before this training	3	3	3	4	3	4	4	1	4	3	5	2	3	5	3	4	3	3.4
ii. Level of knowledge /skill after this training	5	4	4	5	4	5	5	4	5	4	5	5	4	5	4	5	5	4.6
iii. Confidence in applying to job	5	4	4	5	4	5	4	3	5	4	5	5	5	5	4	4	5	4.5
4 Overall																		
i. Satisfaction of programme	5	5	5	5	4	4	5	5	5	4	5	5	5	5	4	5	5	4.8
5 Instructors' Effectiveness																		
i. Subject Knowledge	5	5	5	5	4	5	5	5	5	4	5	5	5	5	5	5	5	4.9
ii. Preparation & organisation	5	5	5	5	4	5	5	5	5	5	5	5	5	5	4	5	5	4.9
iii. Thoroughness	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	5	4	4.9
iv. Explanation	5	5	5	5	4	5	5	5	5	4	5	5	5	5	5	5	5	4.9
v. Effective in content delivery	5	5	4	5	4	5	5	5	5	4	5	5	4	5	4	5	5	4.7
vi. Effective in generating participation	5	5	5	4	5	5	5	5	5	4	5	5	5	5	4	5	5	4.8
vii. Effective in facilitating discussion	5	5	5	5	4	5	5	5	5	4	5	5	5	5	4	5	5	4.8

6 Aspect/s of the programme most useful to you on your job is/are:

- 1 锻炼团队合作能力，综合处理问题的能力
- 2 团队高效工作和沟通
- 3 The module is very good,in particula,the leadership and cus.
- 4 领导沟通 相互支持
- 5 可以组织进行团队培训
- 6 规范流程，指导临床抢救病人多学科合作
- 7 有效沟通，团队合作
- 8 领导力，沟通，求助，团队协作
- 9 闭环沟通，澄清信息，DESC策略
- 10 团队合作
- 11 团队建设
- 12 加强团队合作与沟通，提高工作效率
- 13 团队合作，交流，简单有效明细的表达，以病患为中心，发现问题及时总结反馈有利于工作
- 14 了解掌握沟通交流策略和工具

7 What can be done to improve instructional quality?

- 1 多病种，多情况的综合训练
- 2 feedback
- 3 The difference between the model and real patients. I hope that the students can truly feel the situation use actions
- 4 设计一些临床案例，（来自于真实个案）；组织一次团队培训
- 5 临床医疗质量
- 6 怎样做好debriefing

8 What can be done to improve the programme?

- 1 多做操作训练
- 2 更多情景模拟训练
- 3 多设计临床常用病例
- 4 课程需隔一段时间就有重复和加强
- 5 多些病案设计，增加非技术技能的案例

9 Additional comments:

- 1 应急情况下团队的作用，如：1火警，2网络故障

10 What other programme would you suggest?

- 1 国际护理专科现状与进展作为交流
- 2 老年人跌倒，职业意外伤害
- 3 护士与医生沟通，护士与病人沟通